

Transitional Services, Inc.
Performance Results: 2011-2012

Program Description: Supported Living ~ Intellectual Disabilities Division (SL ~ ID):

Performance Results and Indicators	Goal Expect	1st Qtr	2nd Qtr.	3rd Qtr	4th Qtr.	Comments
Individuals live safely in the community evidenced by the % of individuals who do not experience community safety incidents	80 %	100%	100%	100%	100%	(40) individuals
Individuals are satisfied with the services they are given as evidenced by the % of individuals who are at least 80 % satisfied with their services	90 %	N/A	100%	100%	100%	Information available for all programs
Family members / friends are satisfied with the services individuals receive - evidenced by % of family members / friends indicating satisfaction with services	90 %	N/A	N/A	88%	88%	There were no disagreements among respondents.